www.wordlyknowledge.uz Volume: 2, Issue: 1, 2023

THEORETICAL ISSUES OF DEVELOPMENT OF SOCIAL SERVICES IN UZBEKISTAN

Gulchehra Bektemirova

Abstract. The article makes some comments on different aspects of social services. We are witnessing the development of social services in direct connection with social development. The formation and development of social service, which is a new specialty and professional activity for our society, is very relevant in practice and in theory. A study of the history of social service shows that it is evolving and evolving as a type of charitable practice. The article notes that theoretical and practical work is being done on the prospects for the development of social services in our country. The tasks of improving the legal mechanism for the provision of social services are becoming particularly relevant at the present time in view of the direction of the prospects for the development of state regulation to improve the efficiency of the social sphere and the quality of life in Uzbekistan.

Keywords. state, law, social protection, politics, population of NGOs, system, health, reforms, civil society.

Introduction. The notion of social protection of the population covers not only the issues of providing social assistance and benefits, but also the progressive development of the system of rendering social services.

For example, someone needs to ease the working conditions, and someone needs help to restore health. Persons with physical disabilities need to create conditions for obtaining an education. This is social services. Providing legal, economic, psychological, educational, medical, rehabilitation assistance to a person who needs services aimed at improving the quality of life, creating equal opportunities for him to participate in society is an important issue. Therefore, the urgent task of today is to improve the quality of social services for the population. From this point of view, the adoption of the Law of the Republic of Uzbekistan "On social services for the elderly, the disabled and other socially vulnerable categories of the population" is of vital importance.

Social protection of the population at all times was considered an important and urgent task facing the state and society. Because the way of life, the mood of people, their attitude to the ongoing reforms depends, first of all, on the extent to which they are socially protected. Socially vulnerable categories of the population are lonely and lonely elderly who need outside care; invalids of groups I and II; disabled children; incapable and limited citizens; Persons with socially significant diseases; orphans and children left without parental care.

Social service system is “a system of interventions, programs and benefits that are provided by government, civil society and community actors to address both the social welfare and protection of vulnerable populations.” Social service workforce (SSW) includes “paid and unpaid, governmental and nongovernmental professionals and paraprofessionals working to ensure the healthy development and well-being of children and families. The SSW focuses on preventative, responsive and promotive programs that support families and children in our communities by alleviating poverty, reducing discrimination, facilitating access to needed services, promoting social justice and preventing and responding to violence, abuse, exploitation, neglect and family separation.

Social work is “a practice-based profession and an academic discipline that promotes social change and development, social cohesion, and the empowerment and liberation of people. Principles of social justice, human rights, collective responsibility and respect for diversities are

www.wordlyknowledge.uz Volume: 2, Issue: 1, 2023

central to social work. Underpinned by theories of social work, social sciences, humanities and indigenous knowledge, social work engages people and structures to address life challenges and enhance well-being."

Social worker is a "graduate of a school of social work who uses his/her knowledge and skills to provide social services for clients (who may be individuals, families, groups, communities, organizations or society in general). Social workers help people increase their capacities for problem solving and coping, and they help them obtain needed resources, facilitate interactions between individuals and between people and their environments, make organizations responsible to people, and influence social policies. Social workers may work directly with clients addressing individual, family and community issues, or they may work at a systems

level on regulations and policy development, or as administrators and planners of large social service systems."

As social services are a relatively new field in Uzbekistan, no single entity is responsible for financing and planning the SSW. Currently, social welfare functions in Uzbekistan are divided among many entities. At least six government ministries and local authorities, and the key nongovernmental structures, such as Women's Committee, Mahalla, and others, serve in different social service roles. Though there are many strengths within each of these entities, such fragmentation in the system inevitably creates inefficiencies in service provision and distribution of resources. As the social work profession is in its nascent stages of development in Uzbekistan, practitioners or workers of the social sector often lack the important skills, expertise, and professional education to provide services for vulnerable populations. Social work education and practice frameworks are essential in re-conceptualizing the SSW's services and division of responsibilities among the stakeholders of the social service system.

The law provides for the creation of an integrated system for the provision of social services for this part of the population. Specific main directions of the state policy in the field of social services are defined. In accordance with them, the state policy in the field of social services is carried out by ensuring the rights, freedoms and legitimate interests of socially vulnerable categories of the population; Identification and registration of persons in need of social services and organization of their provision. Also, priority directions of the state policy were made to create the necessary conditions for preserving the links of recipients of social services with the family and society, their stay in a favorable environment; ensuring openness of the activities of state bodies; maintenance of observance of standards of social services; development of social partnership.

I am sure that this law has special significance, because it will raise the process of implementation of reforms to a new level. The state and society, which consider human interests as the highest value, pay special attention to issues of protecting the well-being and health of their citizens. In our country, the necessary conditions are created for the social protection of the elderly, to improve the quality of life of disabled people so that they have the opportunity to receive education and work. This law defines special privileges.

Article 3 of the law defines the principles of social services. On the basis of Article 13, social services are provided in the following forms: social support services and advisory services; social services for home care; social services in day or short stay institutions; social services in residential institutions.

Take, for example, social support services and advisory services. They include such types as advising on the provision of social services, referral to relevant bodies and organizations providing social services; assistance in employment. The law also covers such issues as

www.wordlyknowledge.uz Volume: 2, Issue: 1, 2023

assistance in establishing custody and guardianship, adoption, adoption of orphans and children left without parental care, for upbringing in the family (patronage), in children's boarding schools. Also, such urgent tasks are envisaged as preparation of parents and persons who replace them, to receive a pupil of children's boarding schools in the family; assistance in the housing and communal services and receiving material assistance.

It should be specially noted that the systematic establishment of work in this direction serves the implementation of the program objectives of our party, ensuring the protection of the interests of the electorate. The essence of this law is aimed at exaltation of a person, increasing his honor and dignity, protecting his rights and interests. This law guarantees the openness of the social protection system for public control. This issue is of fundamental importance in ensuring the interests of citizens who cannot independently or actively defend their rights.

In accordance with the law, bodies and organizations that provide social services operate openly. Continuous monitoring is carried out in this direction.

Open data obtained as a result of monitoring of social services are posted on the Unified Portal for Interactive Public Services. Evaluation of social services is an analysis based on the standards of social services, the implementation of legislation on social services, the quality, effectiveness and safety of social services provided.

Conclusion. Of course, in this sphere public control is important. The law guarantees public control in the field of social services from non-state non-profit organizations, citizens' self-government bodies, mass media, other civil society institutions and citizens of the Republic of Uzbekistan.

State bodies and organizations are obliged to promote public control. The results of public control are mandatory for consideration by the relevant state bodies and organizations in the field of social services.

All this takes an important place in improving the quality and effectiveness of social services provided, ensuring transparency and openness of the activities of this system.

References.

1. Address of the President of the Republic of Uzbekistan Shavkat Mirziyoyev to the Oliy Majlis of January 24, 2020 - http: // uza. uz / oz / politics / uzbekistan-republic-president-shavkat-mirziyeevning-olii-25-01-
2. The order of the Ministry of employment and labor relations of the Republic of Uzbekistan from November 11, 2019 of No. ID-9543 "About approval of the tariff description of special positions of social workers" - https://regulation.gov.uz/oz.
3. Ganiyeva M.X., Latipova N.M. Negmatov I. va boshqalar. Ijtimoiy ish etikasi. Toshkent, 2015. B-430.
4. Negmatov I. Ijtimoiy ishning etik-professional qadriyatlari. Samarqand. 2020. B. - 437.
5. Vahobov A. Ijtimoiy ish va ijtimoy ta’minot. Toshkent, 2018. B-164